

**SEAPORT E CONTRACT**  
**Task Order N00178-07-D-5054-EHP1**

Date: 04 October 2010  
From: Joe Caracciolo, Code 951  
To:

Subj: TECHNICAL INSTRUCTION FOR TASK ORDER N00178-07-D-5054-  
EHP1-002

Ref: (a) SEAPORT e TASK ORDER N00178-07-D-5054-EHP1-002

In accordance with reference (a), this Technical Instruction (TI) authorizes you to provide the following technical services:

1. Task Description:

The Organization is contracting to provide for the engineering and software services for Remote Monitoring Support as defined in the SCOPE below over a continuation period of 12 months

2. The Contractor will

- Support root cause analysis of IPAR and Diagnostic MRR data issues, (lack of data, over collection, under collection, sensor errors, missing sensors, etc)
- Perform MELS CDS updates and IPAR/Diagnostic MRR configuration validations for MELS Production
- Support JIRA issue tracking and updates
- Periodic system reviews by MELS SME (Sr. Engineer)
- Support machinery failure analysis for units covered by MELS
- Support ISEA/RMC/Ship questions/comments/concerns related to RDS Reports and IPAR algorithms

Not Included in scope:

- The Vendor is not responsible for the following:
  - ICAS/eRM/DQE defect correction and CDS/EKB Development
  - Oracle Database support
  - Tomcat Webserver support
  - MRR Prognostic's and DTM support
  - Software enhancements to all installed products

3. Deliverables:

- 2.1 Status reports.
- 2.2 RDS Reports

The period of performance for this TI is 360 working days.

The points of contact for this information are:

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